Governor's Arizona SERVES Task Force CPS Visits Team Meeting Minutes May 10, 2011, 1:00 p.m. – 2:30 p.m. Telephone

Members Present	Members Absent	Guests	Staff
Judith Fritsch	Karl Gentles	Roxann Miller	Leah Koestner
Diane Swanson	Susan Corsaro-Johnson		Chuck Fitzgerald

- I. Welcome.
- II. Website Content. The Team made a number of recommended website changes to Staff. The focus of the changes is to ensure website visitors are guided through how to connect to the existing system of care and are encouraged to view the most important information regarding Supervised CPS Visits. A revised Overview page will be developed by Staff using Team suggestions.
- III. Communications Plan. Team will make specific community outreach contacts based upon upcoming DCYF staff recommendations regarding areas of need. Team members believe these tools are needed for effective outreach: ArizonaSERVES presentation, Governor's Call to Serve with one-pagers, CPS needs map, a working website, and informed/trained point of contact(s) within CPS. All of these items will be in place in May.
- IV. Issue Action Plan. Staff will work with DCYF staff to identify "Supervised CPS Visits" location needs in the State. A statewide CPS "needs" map is being added to the website and will be completed in May. Also, Team members will continue to work on developing step-by-step connection instructions for three types of website visitors (faith-based organizations, individuals, community groups/organizations). Staff will help coordinate this.
- V. Summit Planning. Team members will design and facilitate the Issue Breakout Session at the Summit to ensure success stories, expert panel, etc.
- VI. Upcoming Task Force meeting. Next Task Force meeting is June 17, 2011.
- VII. Call to the Public. No public members were present.

VIII. Adjourn